



AUTHORITY BOARD MEETING MINUTES

February 25, 2026, 12:00

Authority Members Present

Sunny Bryant, Tim De Leon, Devin Graham, Andy James, Jeff Jensen, John Koch, and Michelle Wolff.

Authority Members Absent

Andrew York and Tina Young.

Vacancies

None.

Other Personnel Present

Matt Towell, IT Director, Christy Davis, Executive Assistant, and Bart Miller, Legal Counsel.

1. Call to Order

- A. The February 25, 2026 regular session El Paso – Teller County 9-1-1 Authority Board meeting was called to order at 12:02 PM by Chair, Jeff Jensen.

The meeting was a hybrid of in-person and remote.

2. Act on requests of Authority Members who have asked to be excused.

Andrew York has asked to be excused.

A motion was made by Andy James to excuse Andrew York; the motion was seconded by Jeff Jensen.

The seven Authority Members present passed the motion unanimously on a voice vote.

3. Introductions.

Introductions were made.

4. Public to be Heard.

There were no comments at this time.

5. Consent Calendar.

- A. Approve the minutes of January 28, 2026 Authority Meeting.
- B. Approve the February 2026 Financial Statement and authorize payment of the monthly bills.

John Koch motioned to approve the consent calendar; Tim De Leon seconded the motion.

The seven Authority Members passed the motion unanimously on a voice vote.

6. Approve Authority Resolutions.

- A. None

7. Report by Management Staff

Matt T – Administration – Anniversaries – Jody Wunschel – 3 years, Rens Erickson – 4 years, Jorge Acevedo – 4 years. Strategic Plan/State of the System – Both documents were sent to the board earlier this month. The board will be updated yearly.

Sandy E – Human Resources – Employee Turnover Rate – Remains at 8.1%.
Quality Assurance Analyst – Alyssa Nielson has been hired and will start on
March 2nd.

Matt T. – I.T. – Teams Phone Upgrade Completed – We have successfully
upgraded the Authority phone system to utilize Teams for inbound and outbound
calling. Conference Room Updates – We have upgraded some aging hardware in
the Authority conference rooms with new TVs and PCs. Location Based Routing
via Intrado – We have kicked off the process to deploy Location Based Routing
with Intrado. The three major wireless carriers are already LBR.

Dan A – PSAP Wellness – StatusCode4 and the Pikes Peak Suicide Prevention
Partners will be hosting another First Responder Applied Suicide Intervention
Skills Training March 18-19 at the Authority offices. CAD Update – The CIM
implementation kickoff meeting was held and the structure was defined. Servers
have been built and we will work with CentralSquare on installation, testing, and
training. RapidSOS Update – We have been working closely with RapidSOS and
PSAPs on implementation. We are validating their routing boundary layers and
once that is completed their platforms should be stood up and usable in 4-6
weeks. GIS Update – Justin is working with Fort Carson Regional Network
Enterprise Center and Intrado on implementing a new VOIP phone system on
base. We have kicked off the implementation of the EDGDMS/SI (Enterprise
Geospatial Data Management System) with Intrado. This is the system agencies
use to upload, QA/QC, manage, and prepare their GIS data for NG911.

Joscelyn N – Quality Assurance & Training – Six hundred and twenty-eight calls
were audited in January. Woodland Park ACE – Brandie announced that
Woodland Park has achieved their accreditation in EMD from IAED. CDEs – Two
CDEs were created. PSAP Training – One on Ones were conducted at CSPD.

Emily W – Public Education – The team conducted sixteen presentations, reaching one hundred people in January. Peak Alerts – PSAPs sent fourteen notifications. Notifications included road closures, evacuation orders, shelter in place, missing persons, and SVP notifications. Peak Alert Opt-Ins are at 114,995. PulsePoint – 1,718 AEDs are registered. Public Service Announcements – Peak Alerts campaign is live with Lamar Sign Co., Bus Benches, Metro Bus, and Digital Signage.

8. Reports by Standing Committee

A. DRC/PSAP Managers Committee:

No meeting, no report.

B. Building Expansion Committee.

Dan reported that informational documents have been sent out to the board outlining the possible plans of action moving forward. Authority staff will be meeting with board members one or two at a time to discuss any questions or concerns. In March, the committee would like direction from the board on how to move forward.

9. Old Business

A. None.

10. New Business

A. Reappoint Devin Graham for a second term.

Devin expressed interest in serving a second term on the board.

John Koch made a motion to appoint Devin Graham to a second term;
Michelle Wolff seconded the motion.

The motion passed on a voice vote by the seven Authority Members present.

- B. Discuss Spring Break in March and the possibility of moving meeting to March 18th.

After some discussion, most of the board members can attend the March meeting as scheduled.

- C. Update on Motorola Lease option.

Matt reported that he has been in contact with Motorola and they have worked out a pricing and training schedule. The equipment upgrades and training would all take place in 2026. The first payment would be in 2027, for a total of approximately five million dollars over the next five years. The equipment will be gifted to the agencies, and they will be responsible for the support and maintenance after the first year. The contract will be sent out to the board and attorney for review.

11. Director's Comments

It was stated that Tina Young would like to be excused due to illness.

A motion was made by Tim De Leon to excuse Tina Young; the motion was seconded by Sunny Bryant.

The motion was approved on a voice vote by the seven Authority Members present.

12. Adjournment

Andy James motioned to adjourn the meeting, seconded by Jeff Jensen. The meeting was adjourned at 12:33 PM.

The motion passed unanimously on voice vote with seven ayes.

Submitted for Approval by John Koch, Secretary



JOHN W KOCH

03/25/2026